

ACCESSIBILITY STATEMENT

Website – Model pursuant to Art. 3, paragraph 1-bis, Law 4/2004
Annex 1 to the AgID Guidelines on the Accessibility of IT Tools

1. Commitment

MorphCast Inc., a Delaware Corporation, 835 Fifth Avenue – San Rafael, CA 94901, as a service provider pursuant to Art. 3, paragraph 1-bis, of Law No. 4 of 9 January 2004, is committed to making its website accessible in accordance with applicable Italian and European legislation (Law 4/2004, Legislative Decree 106/2018, Legislative Decree 82/2022, standard **UNI CEI EN 301549**, WCAG 2.1 Level AA).

2. Website covered by this statement

URL: <https://www.morphcast.com/>

3. Compliance status

This website is:

PARTIALLY COMPLIANT with the requirements set out in Annex A of standard **UNI CEI EN 301549** and with **WCAG 2.1 Level AA**, due to the non-conformities listed below.

4. Non-accessible content

4.1 Non-compliance with national provisions (Art. 3, Law 4/2004)

The following content does not comply due to non-observance of applicable legislation:

- **Buttons without accessible name** — A button element (third-party chat widget) does not expose a descriptive name to assistive technologies. **WCAG criterion:** 2.0–2.2 Level A (4.1.2 Name, Role, Value). **Expected resolution:** 23/09/2026.
- **Insufficient contrast between text and background** — 12 text elements do not meet the minimum contrast ratio of 4.5:1 required for normal-sized text. The colours involved are part of the brand's visual identity. **WCAG criterion:** 2.0–2.2 Level AA (1.4.3 Contrast – Minimum). **Expected resolution:** 23/09/2026.
- **Content not contained within landmarks** — 3 elements of the third-party chat widget are located outside the page's landmark regions. **Classification:** WCAG Best Practice. **Expected resolution:** 23/09/2026.

4.2 Disproportionate burden

No content is excluded on grounds of disproportionate burden pursuant to Art. 3-ter of Law 4/2004.

4.3 Content not within the scope of applicable legislation

No content is excluded on the grounds of falling outside the scope of applicable legislation.

5. Preparation of this statement

- **Assessment method:** Self-assessment by the service provider.
- **Tools used:** Google Lighthouse, [accessibilitychecker.org](https://www.accessibilitychecker.org) (<https://www.accessibilitychecker.org/>), manual testing (keyboard navigation, screen reader, contrast checks).
- **Sample pages reviewed:** Homepage, Healthcare, Contact, Blog.
- **Date of first publication:** 07/05/2026.
- **Date of last revision:** 07/05/2026.

6. Feedback mechanism and contact details

To report accessibility issues or request inaccessible content and functions in an alternative format:

- **Email:** info@morphcast.com
- **Contact form:** <https://www.morphcast.com/contact/>

The service provider guarantees a response within 30 days of receipt of the notification.

7. Enforcement procedure

In the event of an unsatisfactory response or no response within 30 days of notification or request, the user may submit a complaint to the Digital Ombudsman of AgID:

<https://www.agid.gov.it/it/segnala-disservizio>

8. Website information

- **Website publication date:** 20/04/2026.
- **CMS used:** WordPress.
- **Usability testing with real users:** Yes.