

# ACCESSIBILITY STATEMENT

Website – Model pursuant to Art. 3, paragraph 1-bis, Law 4/2004  
*Annex 1 to the AgID Guidelines on the Accessibility of IT Tools*

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## 1. Commitment

**MorphCast Inc., a Delaware Corporation**, 835 Fifth Avenue – San Rafael, CA 94901, as a service provider pursuant to Art. 3, paragraph 1-bis, of Law No. 4 of 9 January 2004, is committed to making its website accessible in accordance with applicable Italian and European legislation (Law 4/2004, Legislative Decree 106/2018, Legislative Decree 82/2022, standard **UNI CEI EN 301549**, WCAG 2.1 Level AA).

## 2. Website covered by this statement

URL: <https://www.morphcast.com/>

## 3. Compliance status

This website is:

**PARTIALLY COMPLIANT** with the requirements set out in Annex A of standard **UNI CEI EN 301549** and with **WCAG 2.1 Level AA**, due to the non-conformities listed below.

## 4. Non-accessible content

### 4.1 Non-compliance with national provisions (Art. 3, Law 4/2004)

The following content does not comply due to non-observance of applicable legislation:

- **Insufficient contrast between text and background** — Text in the brand orange (#E47600) on white, and white text on the brand orange, reaches a contrast ratio of 3.04:1 instead of the minimum 4.5:1 required for normal-sized text (blog badges and dates, blog filter buttons, current-page link in the navigation); the chat-widget launcher label reaches 2.38:1. The colours involved are part of the brand's visual identity. **WCAG criterion:** 2.0–2.2 Level AA (1.4.3 Contrast – Minimum). **Pages:** Homepage, Healthcare, Pricing, Contact, Blog. **Expected resolution:** 23/09/2027.
- **Frame without accessible name** — The hidden iframe used as the submission target of the contact form does not expose a title to assistive technologies. **WCAG criterion:** 2.0–2.2 Level A (4.1.2 Name, Role, Value). **Pages:** Contact. **Expected resolution:** 31/12/2026.
- **Background videos without a pause control** — Decorative, muted background videos start automatically and loop for more than 5 seconds without a visible control to pause or stop them; they are not loaded when the operating-system “reduce motion” preference is enabled. **WCAG criterion:** 2.0–2.2 Level A (2.2.2 Pause, Stop, Hide). **Pages:** Homepage, Healthcare, Blog. **Expected resolution:** 31/03/2027.
- **Landmarks and heading structure** — 3 elements of the third-party chat widget are located outside the page's landmark regions; the Blog and Cookies & Privacy Policy pages

have no main landmark; heading levels are not sequential on the Contact and Blog pages and the Pricing page has no level-one heading. **Classification:** WCAG Best Practice. **Expected resolution:** 31/12/2026.

The “Buttons without accessible name” issue reported in the statement of 07/05/2026 has been resolved.

## 4.2 Disproportionate burden

No content is excluded on grounds of disproportionate burden pursuant to Art. 3-ter of Law 4/2004.

## 4.3 Content not within the scope of applicable legislation

No content is excluded on the grounds of falling outside the scope of applicable legislation.

# 5. Preparation of this statement

- **Assessment method:** Self-assessment by the service provider.
- **Tools used:** axe-core 4.10, Google Lighthouse, manual testing (keyboard navigation, focus visibility, heading and landmark structure, form labels, contrast checks).
- **Sample pages reviewed:** Homepage, Healthcare, Pricing, Contact, Blog, Cookies & Privacy Policy.
- **Date of first publication:** 07/05/2026.
- **Date of last revision:** 02/10/2026.

# 6. Feedback mechanism and contact details

To report accessibility issues or request inaccessible content and functions in an alternative format:

- **Email:** [info@morphcast.com](mailto:info@morphcast.com)
- **Contact form:** <https://www.morphcast.com/contact/>

The service provider guarantees a response within 30 days of receipt of the notification.

# 7. Enforcement procedure

In the event of an unsatisfactory response or no response within 30 days of notification or request, the user may submit a complaint to the Digital Ombudsman of AgID (Difensore civico per il digitale):

<https://www.agid.gov.it/it/agenzia/difensore-civico-per-il-digitale>

# 8. Website information

- **Website publication date:** 20/04/2026.
- **CMS used:** WordPress.
- **Usability testing with real users:** Yes.